

## TOURO UNIVERSITY WORLDWIDE

### **Technical Training**

TUW selected and developed innovative and easy to use technology. TUW is using several key applications in the MFT program.

- 1. Integrated Campus Learning Management System (LMS).
- 2. Video Conferencing system.
- 3. Practicum Time tracking system.

TUW created a robust training module for students, faculty and supervisors for all of the above applications. All training is required to ensure success in the program.

**Student Training:** Students in the MFT program at TUW are required to use the Integrated Campus Learning Management System. They are trained upon admission as well as prior to starting practicum on how to utilize the system. They are also trained in utilizing video conferencing as well as the practicum tracking system.

#### 1. Integrated Campus (IC) Learning Management System (LMS):

- a. All new students to TUW are required to participate in TUW new student Orientation. The student orientation is a set of videos that provide training for students on IC LMS, library, course navigation, and how to use the portal, include communications, and much more.
- b. To view the student orientation, students login to the IC portal and click on Orientation. The Orientation is available for students online.
- c. In addition, the IC LMS provides help documents with easy to follow step-by-step instructions.
- d. In case students need additional help, the TUW helpdesk is available to assist students with any questions. Students receive one-on-one assistance with questions and/or all required applications.

#### 2. Video Conferencing system:

- a. TUW is using ZOOM which is HIPAA compliant for its video conferencing solution, and students will use this system to meet with supervisors in their Practicum courses.
- b. ZOOM has created robust training that was made available for TUW students and supervisors. Students and supervisors can access the training materials online by logging in to IC portal and click on help I and select ZOOM Training.
- c. In addition, the TUW helpdesk is available to work with students to learn how to use the ZOOM.

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#### 3. Practicum Time Tracking System:

- a. The Practicum Time Tracking System is a built-in module within IC LMS that is available when the student registers into the Practicum courses.
- b. TUW created an easy to follow step-by-step instruction video and help documents, to assist students in with the time tracker module.
- c. In cases where students need additional training and help, students can contact the helpdesk, their supervisors and faculty.

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